



## Client Checklist

- All pets must have a current copy of their vaccinations on file with Fur and Feathers Pet Resort. We recommend talking to your veterinarian about other possible vaccinations or considerations for pets staying in a social environment.
- Required vaccines are:
  - Dogs: Rabies, DHLPP, Bordatella (required every 6 months)
  - Cats: Rabies and FVRCP.
- We recommend that all pets have a fecal exam annually to check for intestinal parasites and that some type of flea preventative is used during flea season (warmer months out of the year)
- All pets must be spayed or neutered if over 1 year of age.
- Please allow ample time for the check-in process, especially for your pet's first visit.
- Reservations are required for boarding, grooming and daycare services. Please make your reservations as soon as you are aware of your travel dates to ensure availability.
- Be prepared to provide travel destination dates and phone numbers as well as an emergency contact who can make medical and monetary decisions in the event we are unable to contact you directly.
- For overnight stays, we request that you bring your pet's food so that we may feed the same way you do at home. We also suggest bringing a blanket, towel or toys with familiar smells from home. In doing so it will help ease your pet's transition to a new environment.
- Pack and **label** all belongings including food, medication, supplements, treats, bedding, toys, leashes and other items with your pet's first and last name. This will help us with the return of your pet's belongings.
- All medications and supplements must be in their original bottle. Pack any additional items you use to help administer medications (i.e. Peanut butter, pill pockets, needles...). Please be sure to discuss dosage and method of administration with staff member at check in.
- Check-out time is 1:00pm. Your pet is welcome to stay as late as necessary, but after 1:00pm there is an additional ½ day of boarding fee.
- Fur and Feathers Pet Resort does not have a cancellation policy, although we do appreciate a phone call if you will not need our services so we can accommodate other clients.